Social Impact:

# Economic and Social Impacts of Health Systems:

Health systems have a positive impact on communities and on economic development. [The](https://apps.who.int/iris/bitstream/handle/10665/329683/9789289053952-eng.pdf) [trickle-down economic effect of investing in health systems, as well as the social benefits of](https://apps.who.int/iris/bitstream/handle/10665/329683/9789289053952-eng.pdf) [providing high-quality jobs and procuring goods and services from local businesses, are](https://apps.who.int/iris/bitstream/handle/10665/329683/9789289053952-eng.pdf) [significant.](https://apps.who.int/iris/bitstream/handle/10665/329683/9789289053952-eng.pdf)

# Social Reporting in Healthcare:

Social reporting has become a critical area of interest in healthcare systems. It has become increasingly important for the academic community and practitioners in recent decades. [Recent](https://www.mdpi.com/2071-1050/14/23/15940) [studies have found the existence of a slow spread of social reporting initiatives in public hospitals](https://www.mdpi.com/2071-1050/14/23/15940) [and a lack of guidelines and homogeneity in social reporting documents.](https://www.mdpi.com/2071-1050/14/23/15940)

# Participatory Development in Healthcare:

A participatory approach can contribute to the development of clinical ethics support (CES) instruments. [For example, a low-threshold clinical ethics support instrument called CURA has](https://bmcmedethics.biomedcentral.com/articles/10.1186/s12910-022-00772-1) [been developed for caregivers working in palliative care.](https://bmcmedethics.biomedcentral.com/articles/10.1186/s12910-022-00772-1)

# Improved Accessibility:

Online booking systems can make healthcare services more accessible to everyone, regardless of their location. This is particularly beneficial for patients in remote areas or those with mobility issues.

# Efficiency and Time-Saving:

These systems can reduce waiting times and make the appointment process more efficient. This can lead to improved patient satisfaction.

# 24/7 Availability:

Unlike traditional booking methods, online systems are available round the clock, allowing patients to book appointments at their convenience.

# Reduced Administrative Burden:

By automating the booking process, these systems can reduce the administrative burden on healthcare staff, allowing them to focus more on patient care.

# Data Management:

Online booking systems can also facilitate better management of patient data, leading to improved healthcare outcomes.

# Equity in Health Service Delivery:

By making it easier for everyone to book appointments, online systems can help ensure that healthcare services are distributed more equitably.